



Job Title: Crisis Response General Advocate
Reports to: Crisis Response Manager
Status: Full-time, 40 hours, non-exempt
Pay: Starting at \$20/hour, plus a backup differential when working independently
Hours: Sunday-Tuesday 9am-7pm, Wednesday team meetings 12:30-3:30pm, and four backup shifts per month.

Summary: Provide advocacy to survivors of domestic and sexual violence by providing them safe resources, spaces, support, and information. This position is responsible for staffing the 24/7 crisis hotline and responding to in-person crisis calls.

Direct Service

- Provide advocacy, safety planning, information, and referrals to shelter residents and survivors not in shelter
- Complete all data collection, crisis response forms, and follow-up forms
- Maintain up-to-date client files and record of services provided
- Provide or help survivors arrange transportation
- Follow up with survivors in-person or over-the-phone as requested
- Remain up-to-date on best practices
- Answer 24-hour crisis hotline

General Responsibilities

- Attend staff meetings, trainings, and team building activities
- Collaborate with staff to form partnerships in Linn and Benton counties by means of facilitating presentations, support group, and tabling events
- Collaborate with CARDV programs for program planning and services

Education/Experience

- BA/BS preferred or equivalent experience in advocacy for survivors of domestic and sexual violence, stalking, and trafficking
- 2 years of professional employment experience

Preferred Skills:

The list below is representative of the knowledge, skills, and abilities preferred to perform the essential duties successfully. We will make reasonable accommodations to enable individuals with disabilities to perform the essential functions.

- Bicultural and bilingual experience preferred
- Demonstrated knowledge of the dynamics and impacts of domestic violence, sexual assault, stalking and teen dating violence
- Demonstrated understanding of safety planning and the necessity of strict adherence to confidentiality
- Ability to provide leadership, remain calm, make decisions, and provide clear direction in crisis situations

- Empathize with and understand survivors
- Excellent written and verbal communication skills
- Ability to work well with people of diverse backgrounds
- Able to work well both independently and in a team environment
- Good planning and organizational skills, ability to focus, multi-task, and prioritize
- Ability to think, act quickly, and anticipate the needs of survivors
- Ability to work effectively with noise and interruptions
- Possess awareness of and respect for cultural differences

Additional Requirements

- Successful completion of CARDV Advocacy Training Program upon hire
- Obtain certification as an Address Confidentiality Program Assistant upon hire
- Valid driver's license, a good driving record, current auto insurance, access to a working vehicle, and 21 years or older to be included on CARDV's driving insurance
- Understanding and willingness to abide by CARDV policies and procedures

Physical Demands

- Prolonged periods of sitting at a desk and working on a computer
- Must be able to lift up to 30 pounds at times

Mental or Visual Demands

- Periods of high stress and strict deadlines
- Continuous mental or visual attention

CARDV commits to inclusive excellence by advancing equity and diversity in all that we do. We are an Affirmative Action/Equal Opportunity employer. We welcome applications from members of historically underrepresented racial/ethnic groups, women, individuals with disabilities, veterans, LGBTQIA2S+ community members, and others who share our mission and values to apply.